### **Online Student Interaction Tools**

### 1. Using Jitsi

- a. Start a meeting (Computer Browser)
- **b.** Join a meeting (Computer Browser)
- C. <u>Start / Join Meeting (Mobile Apps)</u>

## 2. Using Skype for Student interaction in Distance Learning

#### **Contact for Help:**

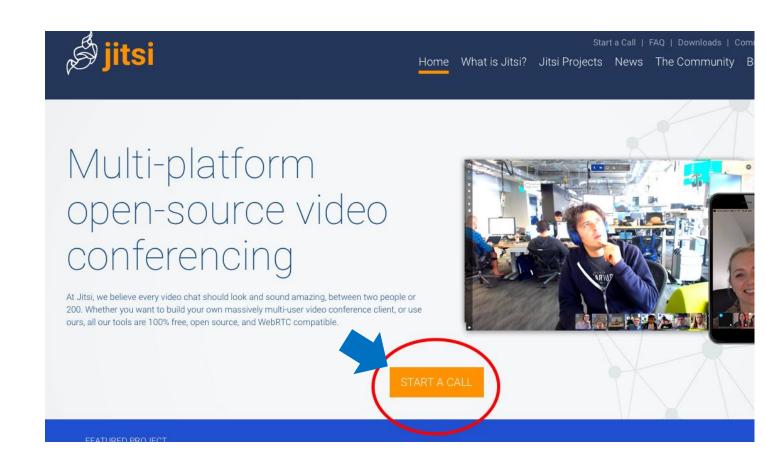
022-25764820, 9324470007, 9833237744, 8369758185, 8169298598, 9833490281, 9869510207

## **Using Jitsi**

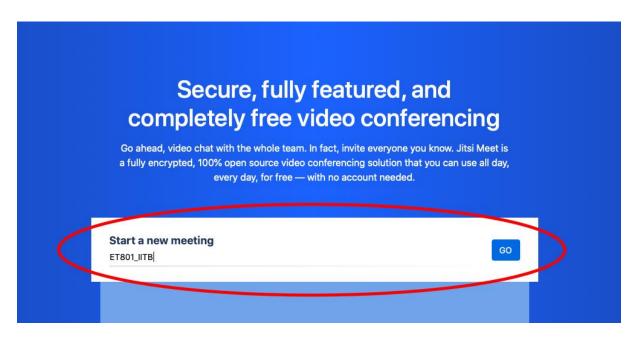
Jitsi is an open source platform and does not require account creation. Offers browser, desktop, and mobile based apps. This is a very simple to used and a minimalist application.

#### Start a Meeting (Computer Browser)

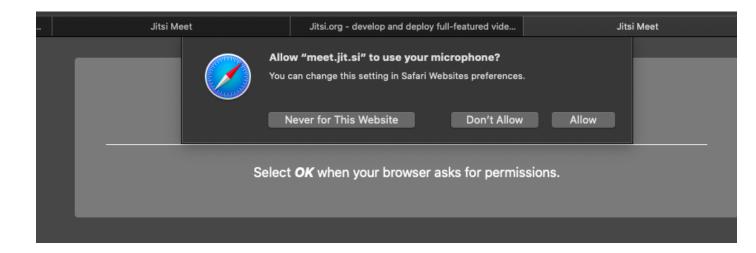
- 1. Visit <u>https://www.jitsi.org</u>, It works with any browsers but has been tested on Chrome and safari
- 2. Use the yellow "Start a call" button to start a call.



- 3. Enter a name for your meeting example, it could be your subject code, "ET801\_IITB" or meeting Purpose, "ET Friday meeting".
- 4. Try using simple and short names.
- 5. After you have entered a name for your meeting click on "GO"



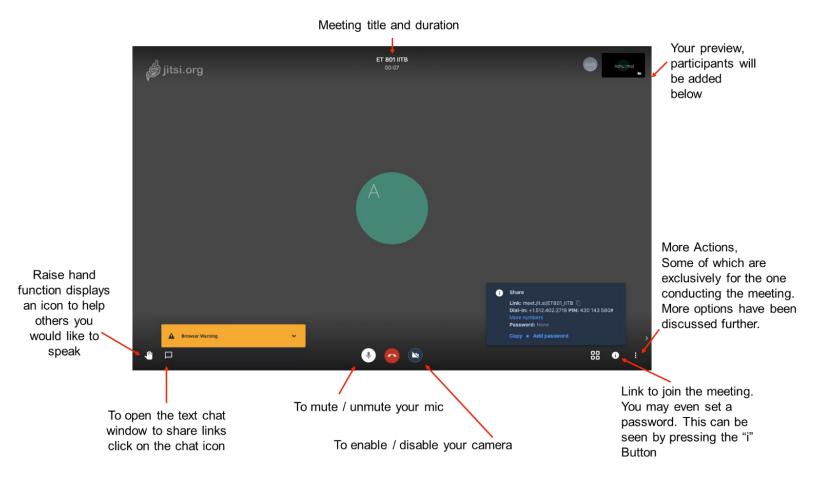
6. As soon as you click on go you will be asked for a permission to use your mic and webcam for the meeting. To allow click on "allow ".



7. We have shown the prompt for safari and google chrome. Note Different browsers will have different prompts.

Í.	Chr	ome	File	Edit	View	History	Book	marks	Реор	le Tab	Window
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			mee ↓ ■	et.jit.si w Use your Use your	micropho	one			×		
						Bloc	k	Allow			
										Jitsi	i Meet ne

8. Your meeting is setup. You can see the meeting screen as seen here. To invite others just share the browser link. You can get the link from the "i" button on the bottom left corner. On the screen you have the following options, if the options are not visible just move your cursor a bit.



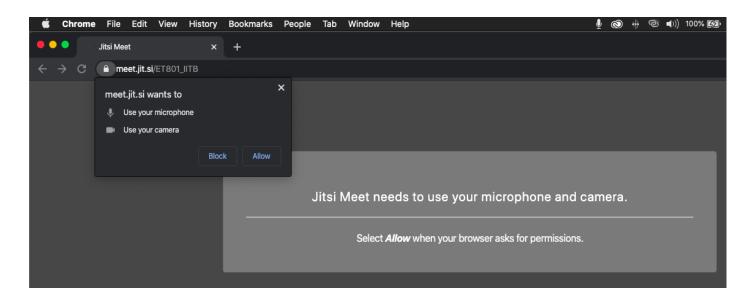
Note: Joining via phone is possible but no number for India are available. So calls will be international

#### Join a Meeting (Computer Browser)

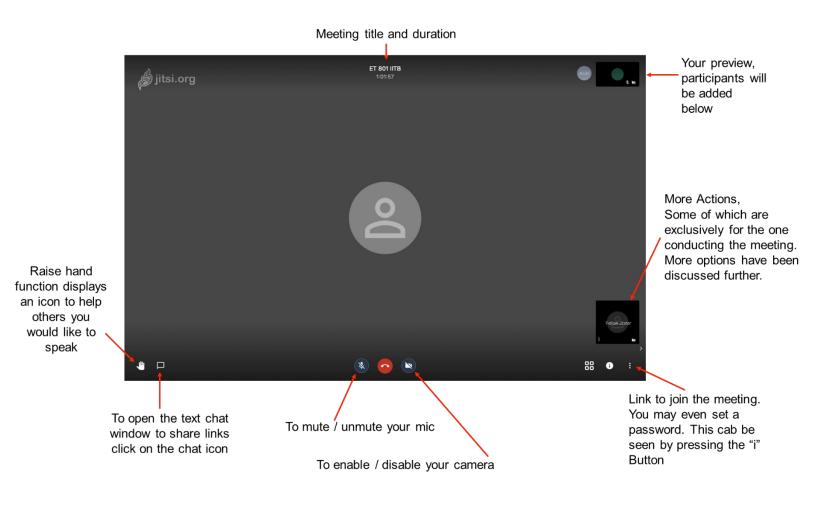
 Visit the meeting link shared with you e.g. <u>https://meet.jit.si/"your meeting name</u>"

É	Ch	rome	File	Edit	View	History	Bookmarks	People	Tab	Winc
••	•	New	Tab			×	+			
÷	→	G		https://	neet.jit.s	si/ET801_II	тв			
<b>⊗</b> s	ave to	Mer		Jitsi Me	et - htt	ps://meet	.jit.si/ET801_I	ІТВ		
			۹	https://r	neet.jit.s	si/ET801_II <sup>-</sup>	TB - DuckDucl	kGo Searc	h	

2. You will be asked for a permission to use your mic and webcam for the meeting. To allow click on "Allow"



3. You have joined the meeting. You can see the meeting screen as seen here. To invite others just share the browser link. You can get the link from the "i" button on the bottom left corner. On the screen you have the following options, if the options are not visible just move your cursor a bit.



#### Start / Join Meeting (Using Mobile App)

Download the app from the respective stores. For iPhone and iPad (App Store) <u>https://apps.apple.com/us/app/jitsi-meet/id1165103905</u> For Android (Play Store) https://play.google.com/store/apps/details?id=org.jitsi.meet

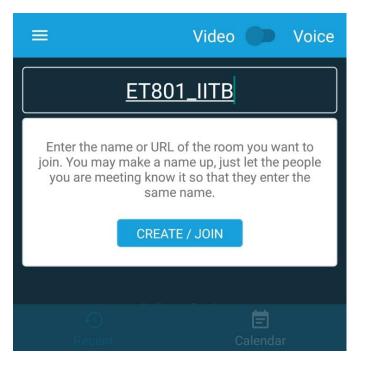
Alternate Link from Jitsi website. https://jitsi.org/downloads/

## **Common for both iOS and Android**

For the first time the home page will have an option for entering a screen name. As you keep using the recent meeting name will also appear on the screen.



To start the meeting in video mode, keep the button on video or to start with just Audio move the button to Voice 1. If you are creating a new meeting enter a name of your choice If you are Joining a meeting, then enter the name of the meeting or just past the link for the meeting.



2. The App will ask for permission for Audio and Video, please click on Allow.

Ŷ	Allow <b>Jitsi Me</b> record audio?	et to
	DENY	ALLOW
0	Allow <b>Jitsi Me</b> take pictures a	
	record video?	nu
	-	ALLOW

3. You have joined / created the meeting. You can see the meeting screen as seen here. To invite others just share the meeting name.

On the screen you have the following options.

Meeting name and duration To mute / unmute your mic To enable / disable your camera	
<ul> <li>ET 801 IITB</li> <li>00:11</li> </ul>	
	Change camera (Front / back ) More options contains •"Meeting Info" which has link to the meeting and can be shared via email messages etc •Raise your hand and many more options that you may explore.

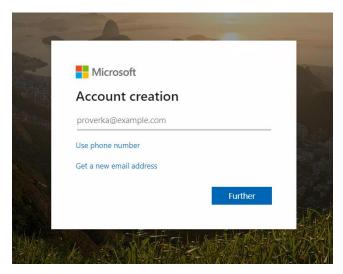
To open the text chat window to share links click on the chat icon

## Using Skype for Student interaction in Distance Learning

#### **Installing Skype**

Skype is a Microsoft product used for video conferencing and allows simultaneous video interaction with at most 25 people at a time. Provided the bandwidth is good the video and audio quality in Skype is optimal to serve the purpose of interaction with students.

 To use skype first you need to have a Microsoft or Outlook Account. Go to <u>https://signup.live.com/</u> to create one. You can use your Email ID to create one.



2. Create a secure password for your account and never share your password with anyone.



and date of birth to complete the

What is your name?         To complete the setup of your account, you need some more information.         IIT Bombay         CDEEP         Day       Month         Year	← cdeepiitb1@gmail.com	<ul> <li>Microsoft</li> <li>← cdeepiitb1@gmail.com</li> <li>What is your date of birth?</li> </ul>
IIT Bombay India  Date of Birth	To complete the setup of your account, you need	To complete the setup of your account, you need some more information.
	IIT Bombay	India
	CDEEP	

- 4. You will be asked to verify your Email ID so an OTP will be sent to your Email ID. You will need to verify that email ID and agree terms and conditions.
- 5. You're now ready to use Microsoft services.

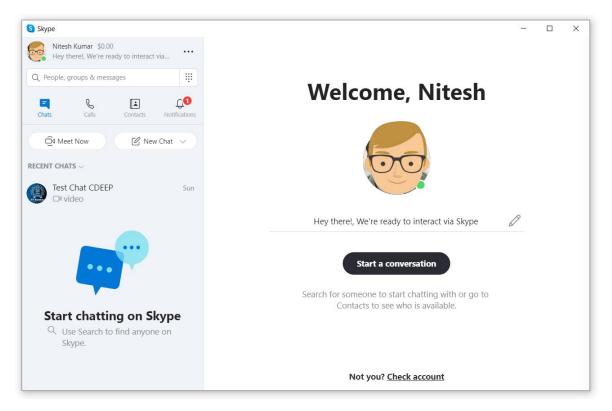
Microsoft Account Your info Pri	vacy Security Payment & billing ~ Services	& subscriptions Devices Family	Search 🔎 Cart 🕁 CDEEP 🤬
CDEEP IIT Bom cdeepilibt@gmail.com More actions ~	s Bay	et up a way to pay ayment & billing	品 Manage your devices Devices Add a device >
Subscriptions	Family	Devices	Discover
📥 💁 (S) 🐖 🐅 🐢		4	
Try Office 365 for free! Be more productive - try Office 365 including Powerpoint, Word, Excel, OneNote, and more.	One happy connected family Share stuff, stay organized, and keep kids safer online.	Get support for you Update your software repairs, and m	e, schedule Access the full lineup of free Microsoft
Start your free trial >	Add a member >	Connect a devi	ice > Learn more >

 Now you will need to install Skype. Reach to this website to download and install Skype, <u>https://www.skype.com/ru/get-skype/</u>.



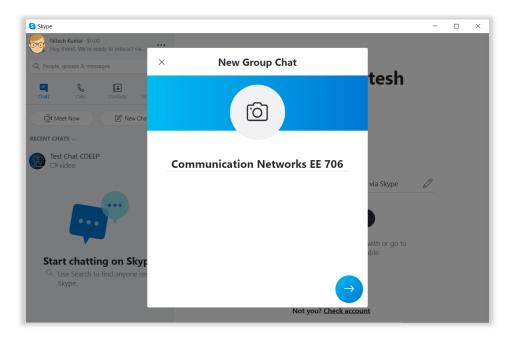
Setup - Skype version 8.57 —		Setup - Skype version 8.57 - >
Ready to Install		Installing
Setup is now ready to begin installing Skype on your computer.	2	Please wait while Setup installs Skype on your computer.
Click Install to continue with the installation.		Extracting files
		$\label{eq:c:lock} C:\hlip \label{eq:c:lock} C:\hlip eq:c:l$
Install	Cancel	
Install	Cancer	Cancel

8. Once installed you will have such window and ready to go with Skype Communications.



#### **Using Skype**

1. Once installed you will need to create a new Group Chat, give it a name suitable to your course. Then click on next.



2. As a first start you can add some participants, students or TAs to your Group by typing their Skype ID like one given below pointed by arrow.

← Create new group	Done
mhatre_skype	×
Varsha Bhalchandra	
Bhalchandra Mhatre	<b>S</b>
MORE PEOPLE	
seema_mhatre.skype.com	
Seema_mhatre.skype.com	
INVITE A FRIEND	
Invite to Skype	
Invite to Skype to call for free	

3. Once done you're ready with your group chat, and it looks like this. You can start sending your first message, click on Camera to start a video conference. Click on add participants to add more number of participants to your Skype group.

S Skype	- 🗆 X
Nitesh Kumar \$0.00 Hey there!, We're ready to interact via	Communication Networks EE 706
Q People, groups & messages	3 participants   🗟 Gallery   Q. Find
Chats Calls Contacts Notifications	
Gd Meet Now 🛛 🖉 New Chat 🗸	
RECENT CHATS $\sim$	Today
Communication Networks 11:26 AM	Nitesh Kumar has made the chat history visible to everyone
Hello All	Nitesh Kumar joined this conversation
Test Chat CDEEP Sun □ video	Nitesh Kumar has renamed the conversation to "Communication Networks EE 706"
	Nitesh Kumar added Varsha S, Bhalchandra Mhatre to this conversation
	Invite More People
	11:26 AM
	Hello All
	ເ⊡     Type a message       Image: Constraint of the state o

4. You can make your participants add to your group chat just by sharing a group link. Click on the group name, scroll down and enable "Share group via link". Then scroll up you will find a group link. You can share this group link via Moodle, Email, WhatsApp or Skype itself to make other participants join the group. Free version of skype allows up to 25 participants.

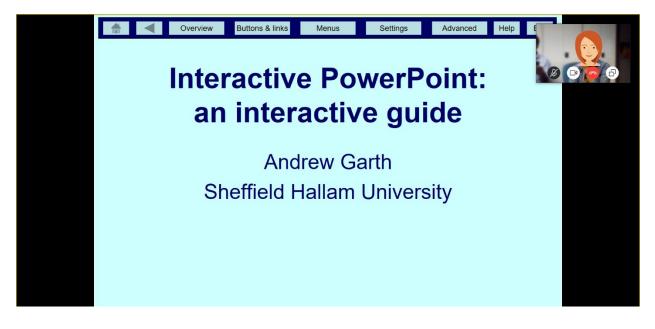
← Share and connect	
പ്പ	
Communication Networks EE 706	You can share this
Share group via link	group ID to make people join the group
Copy to clipboard https://join.skype.com/la34yASzPIxy	chat.
🖂 Email	

#### **Facilities on Skype**

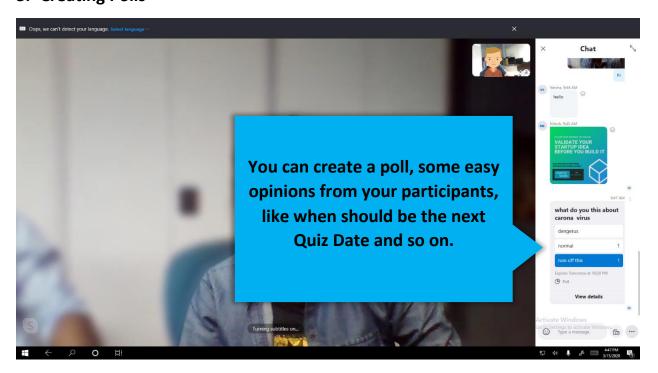
1. **Sharing Files** like Pictures and files like Excel Sheet, PDF, PPTX, DOCX etc. is possible in Skype. Just click on Add file and share the one.

S Skype	- 🗆 X
Nitesh Kumar \$0.00         ••••           Hey there!, We're ready to interact via         ••••           Q. People, groups & messages         ••••	Communication Networks EE 706
Chats Calls Contacts Notifications	Hello All Nitesh Kumar enabled joining this conversation using a link. Go to Group Settings to get the link to invite others to join.
RECENT CHATS ~ CN Communication Networks 11:50 AM Cl coursexIsx	Did you miss a concept ? And worrying so deep for Missens. All that you missed in
Test Chat CDEEP Sun	Lectures is available in CDEEP. Course.xlsx
	30.1 KB Upload Complete  MS Excel  Download
	C Type a message C E ♀ ···

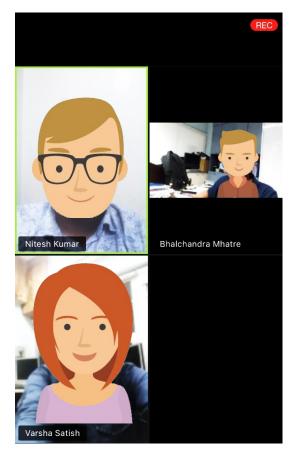
2. **Sharing your own screen** having the course slides is possible live. Just click on share the screen.

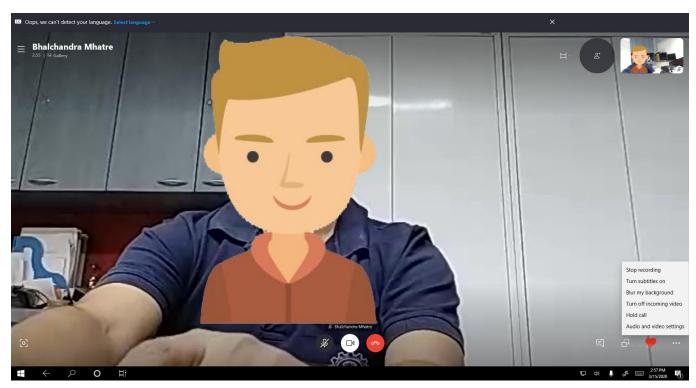


## 3. Creating Polls



4. Video Chatting with multiple participants, up to 25 at same time.





5. Recording the video sessions for later sharing.

6. Multiplatform and Multi Device support, skype can be used on your phone, tablet computer, laptop and even desktop while on the go or at your office. You just need to have an account, install skype and its ready. Thus offering ease of accessibility as well.

#### For additional help contact CDEEP, IIT Bombay

Help on Video Recording: <u>https://www.cdeep.iitb.ac.in/vdo\_help.pdf</u>

Help on Uploading Video to YouTube: https://www.cdeep.iitb.ac.in/upload\_vdo.pdf

Help on Online Interaction: https://www.cdeep.iitb.ac.in/Online\_student\_interaction.pdf

Help on Google Hangouts: <u>https://cc.iitb.ac.in/page/onlinemeetings</u>

#### **Contact for Help:**

022-25764820, 9324470007, 9833237744, 8369758185, 8169298598, 9833490281, 9869510207

Email - cdeepiitb1@gmail.com

**CDEEP, Indian Institute of Technology, Bombay** 



## Video Conferencing Services



# **Video Conferencing Service**

The following services allow you to conference and chat online with audio, video and even screen sharing. These are commercial services hence have some limitations on creation of meeting, number of user who can join a meeting.

### Google meet -

Allows 250 participants for video conference, requires login to create a meeting . It can be broadcasted to around 1,00,000 viewers.

To create a meeting in google meet one requires an email account running on G-Suit.

(If the email service for your organisation powered by gmail then you are a G-Suit member)

### Google Hangout -

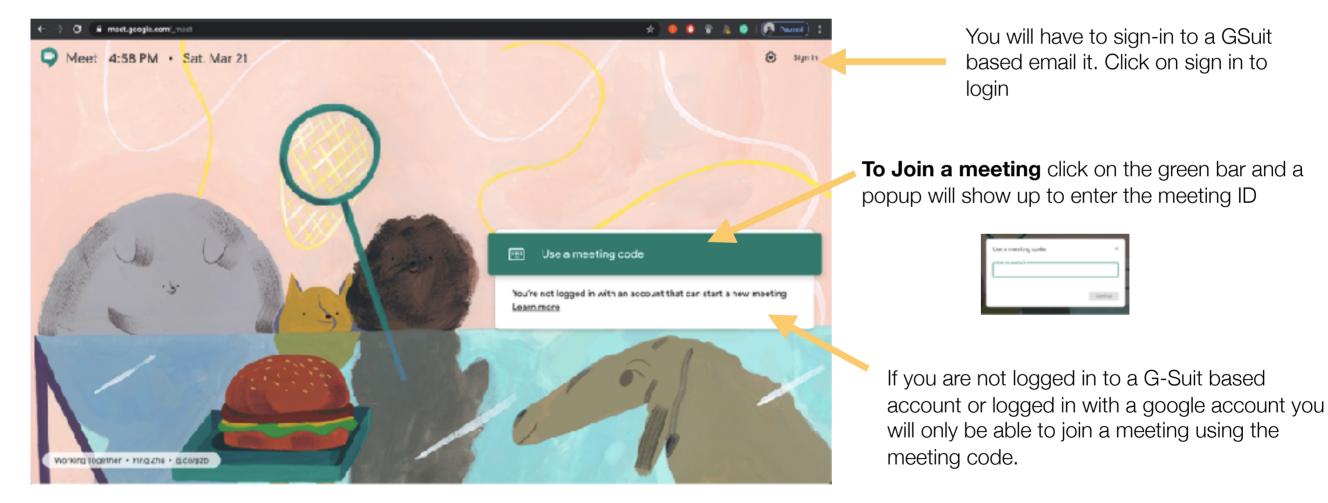
Allows 25 participants for video conference and 150 for text, requires a gmail account.

## Google Meet Starting / Joining a Meeting (Computer Browser)

NOTE: To create a meeting in <u>meet.google.com</u> one needs to have an G Suit account. If the email service of any of the organisations you are a part of run on a gmail like platform then they are most likely using G Suit.

e.g. if you are an IEEE member you are eligible for creating a @ieee.org email id which is powered by G-Suit. We will be using an <u>ieee.org</u> id as an example

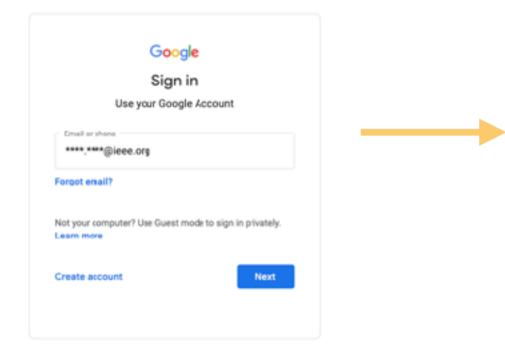
Any one can join a meeting.



### Browse to meet.google.com

Once you click on Sign In you will re redirected to the google page were you have to enter you G\_Suit ID,

In this example we are using an *ieee.org* id

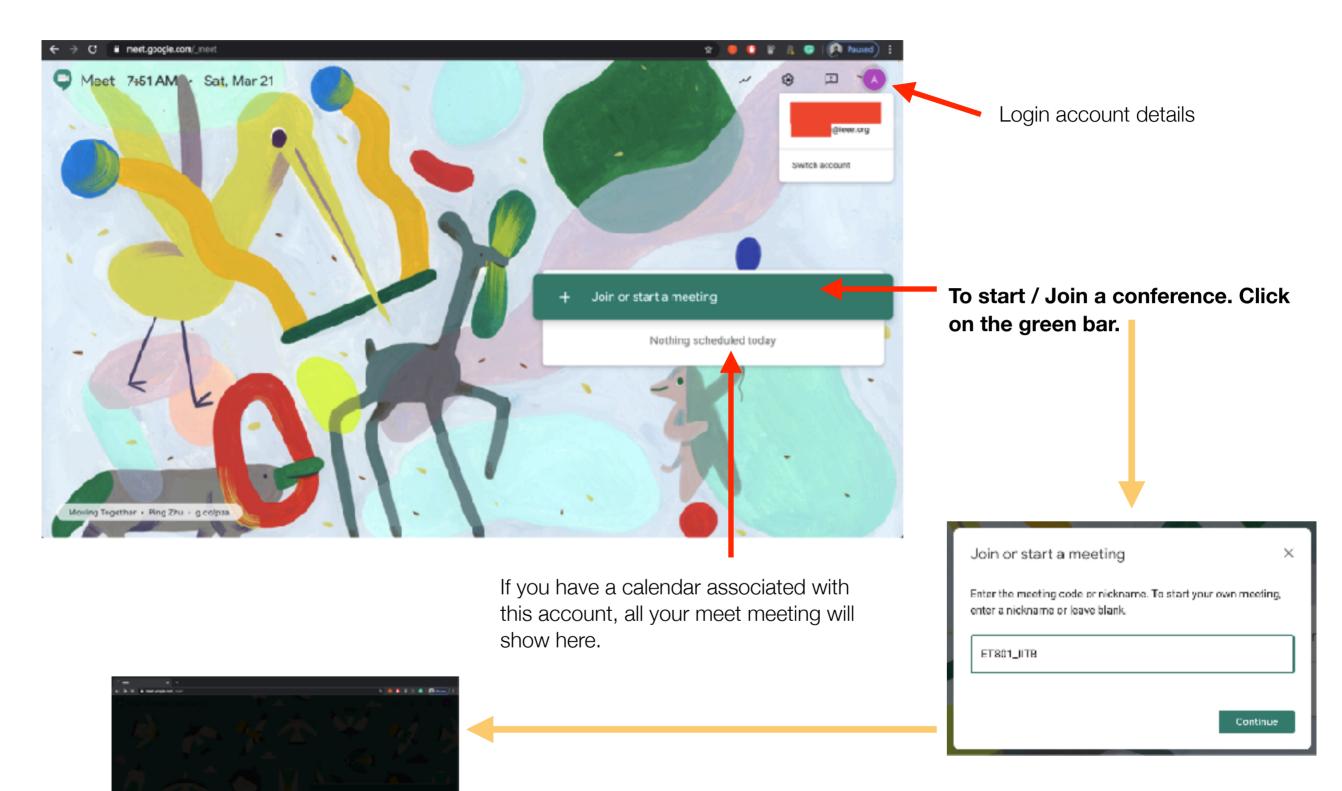


When you clicked next, you will be redirected to the login page of your organisation.

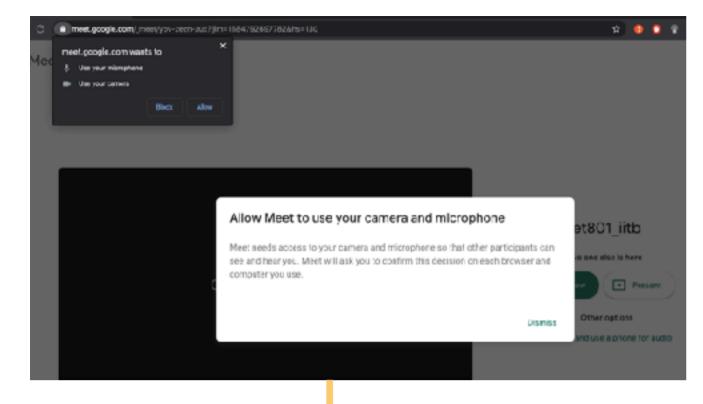
In this example we are sent to the *ieee.org* page

Sign in         Email address:         ****,****@iccc.org         Password:         ************************************	IEEE - Sign in to access the secure content
*****@icee.org      Password:      * IFEE Members: Forgot password      IPEE Prodogees: Porgot username or password	Sign in
IFFE Members: Forgot password     IFFE Employees: Forgot username or password	
4 TERE Employees: Forgot username or password	
Sign in	4 TMM Propidyees: Porgot username or password
	Sign in

Now that you are logged in to with a GSuit Account you will see the option "Join or Start a meeting"



Once you click on the green bar a pop up window will open. To create a meeting enter a name for your meeting. Here we have used "ET801\_IITB". Then click on continue. Your meeting will start setting up



Once the meeting is setup your browser (Chrome/safari etc.) will request permission for using your webcam and mic. Click on allow.

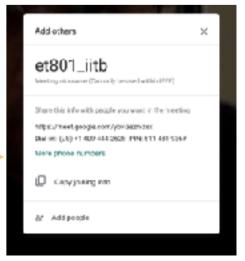
NOTE: You will have an option to later disable them as and when you required

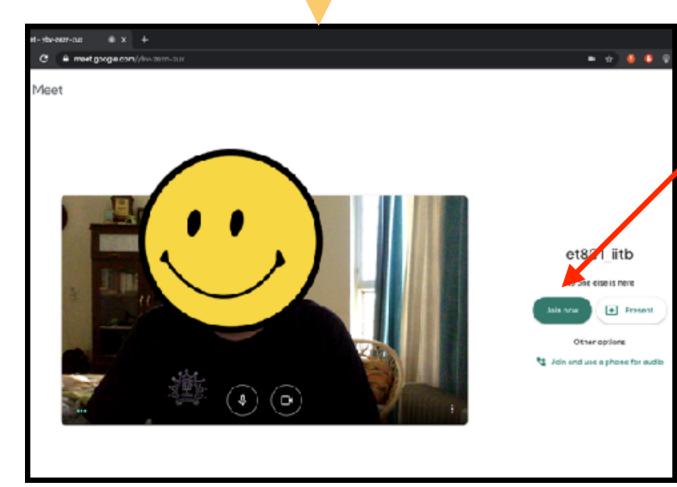
Once you have allowed the use of mic and camera you will be sent to the meeting start page.

Your meeting page meeting page is set. You could test your mic and camera as they will be activated on this page. You may even disable your mic and camera before starting the meeting.

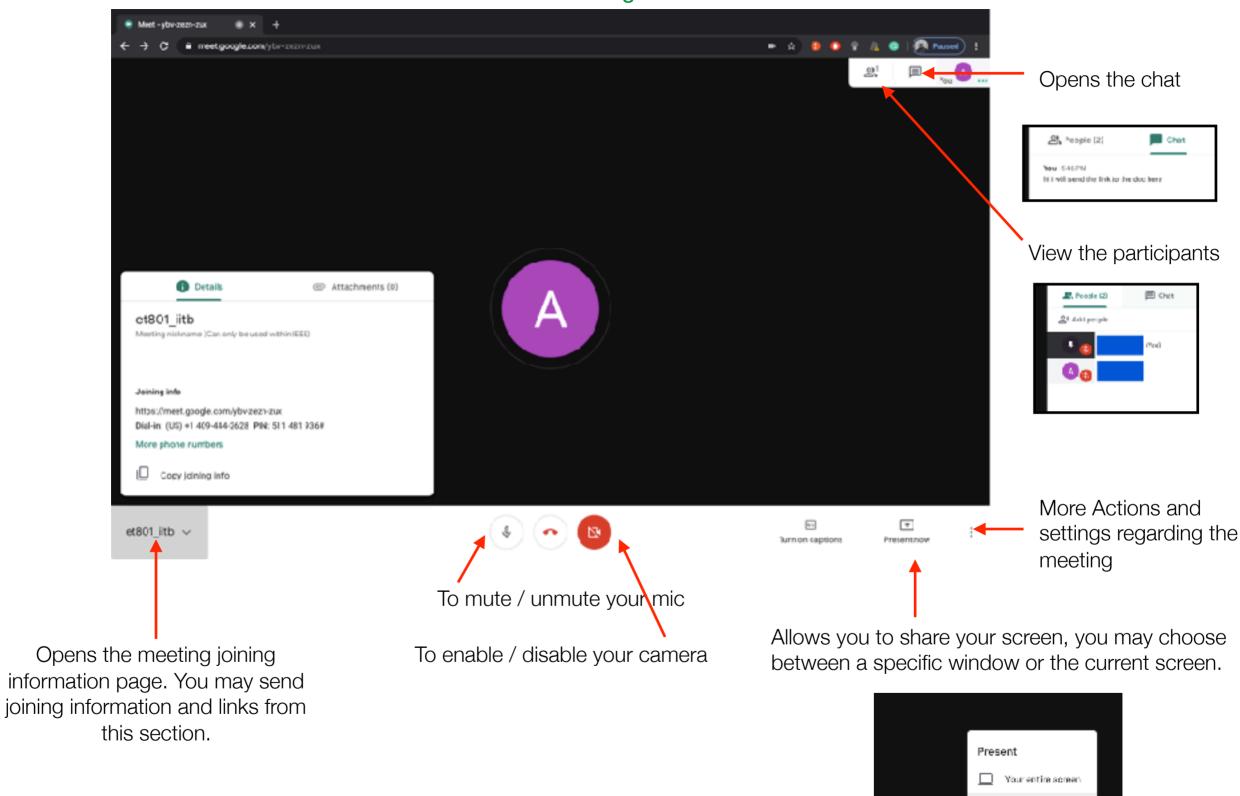
To start the meeting Click on "Join Now"

You will be on the meeting page and the information to add or invite others will be shown in a pop up. This chan be viewed again from the meeting screen.





## You are now on the meeting screen of google meet-up, the person currently talking will be shown with the top 10 people who are talking.



5

C 2

Turn on captions

A window

4

Present now

5

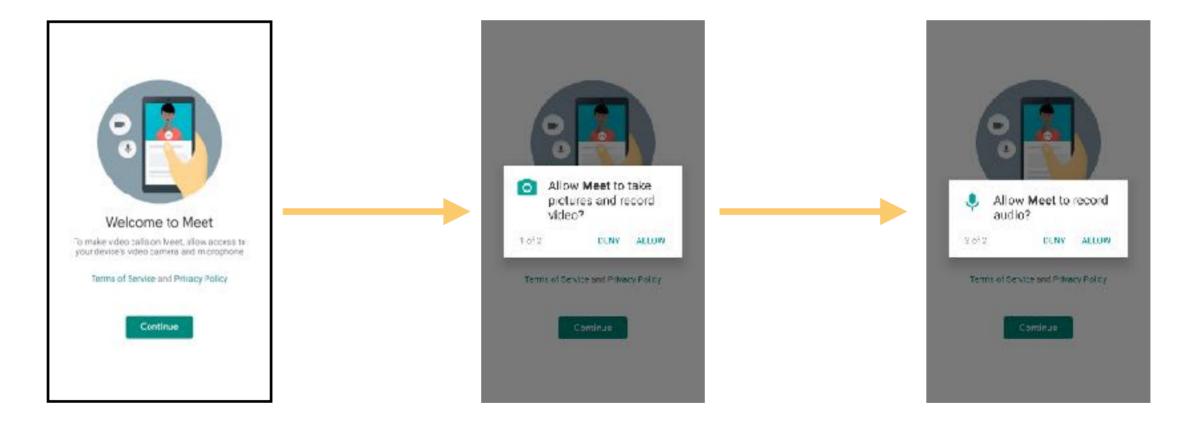
Download the app from the respective stores.

## Google Meet Starting / Joining a Meeting (Mobile App)

For iPhone and iPad (App Store) https://apps.apple.com/in/app/hangouts-meet/id1013231476

For Android (Play Store) https://play.google.com/store/apps/details? id=com.google.android.apps.meetings&hl=en\_US

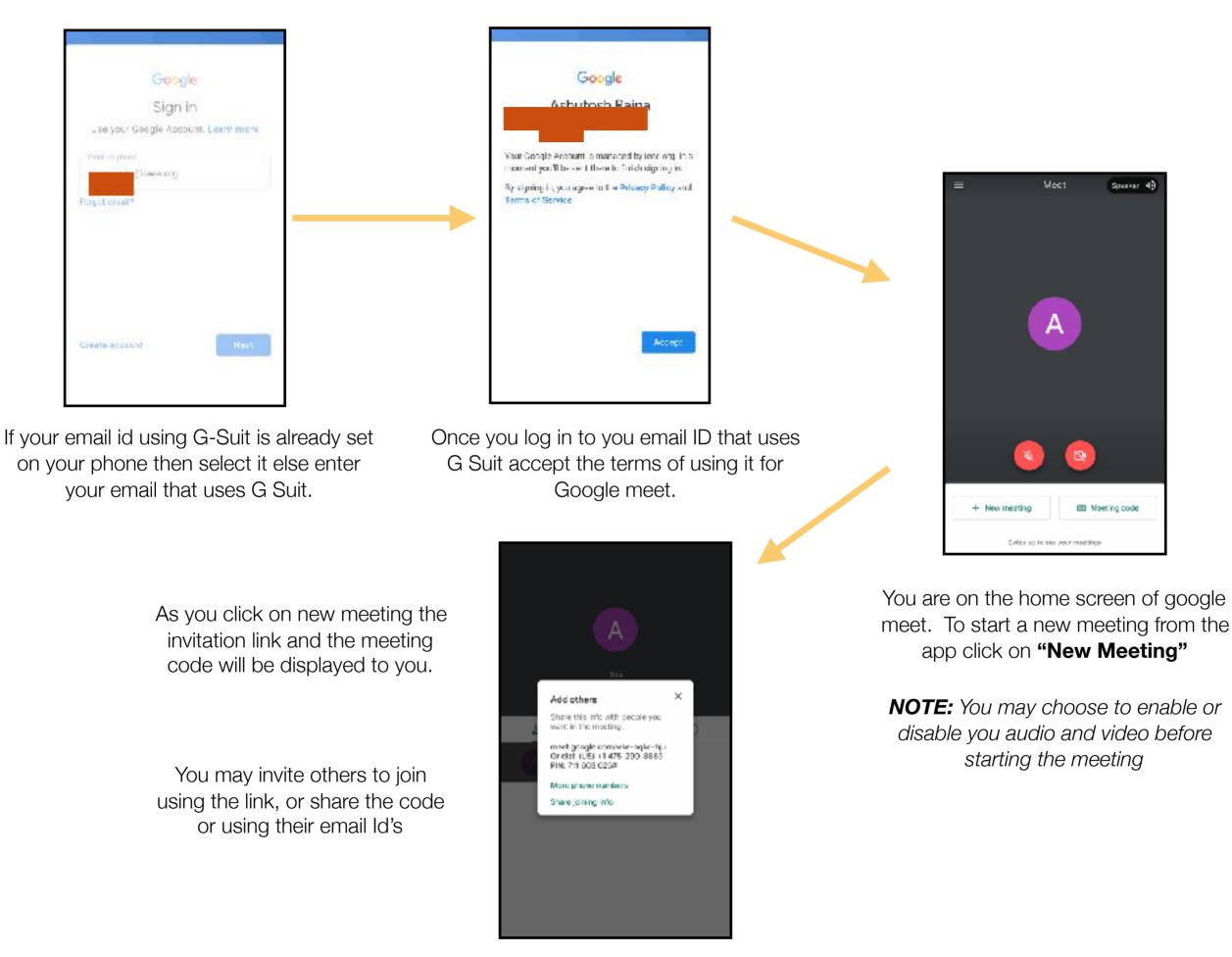
## **Common for both iOS and Android**



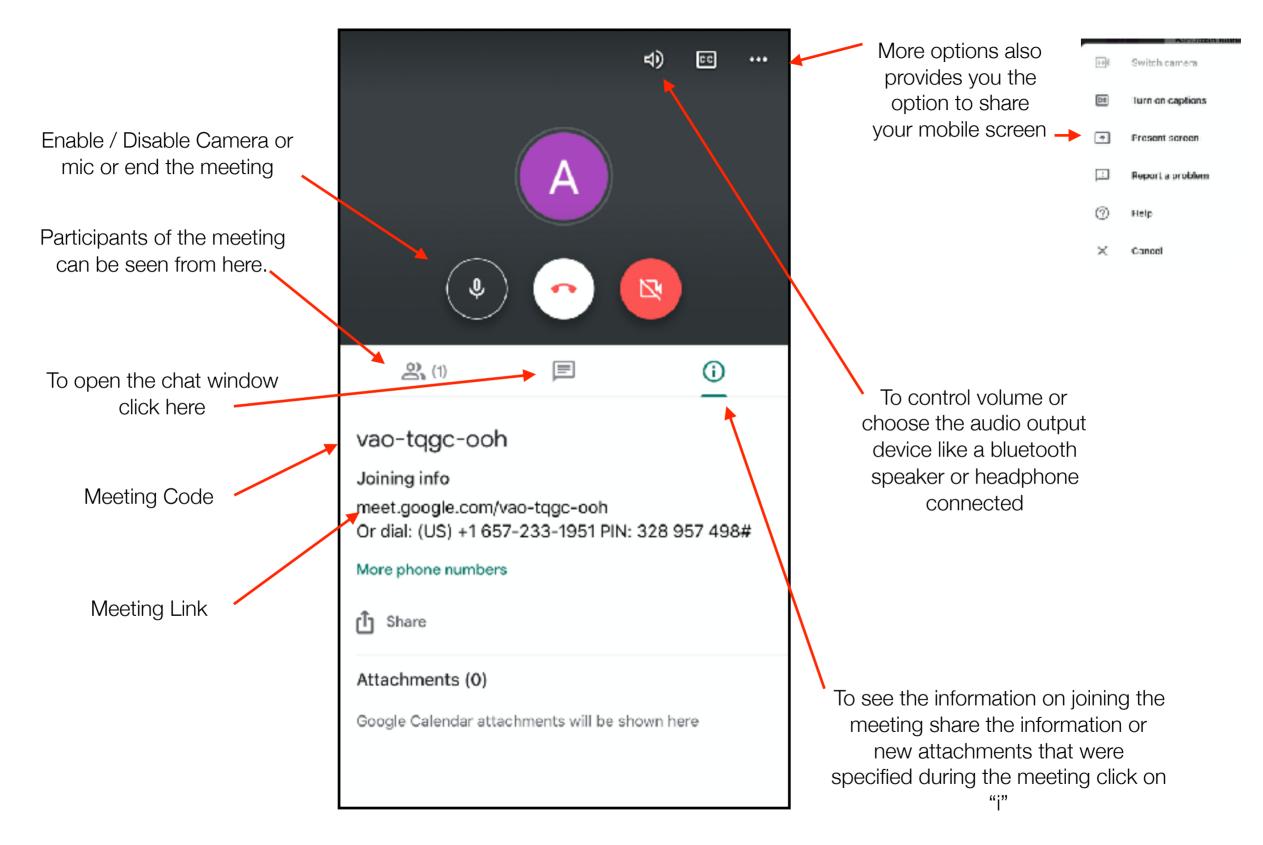
Open the Meet app once installed and click on continue

App will request permission to use camera to record video, allow it.

App will request to use audio, allow it to record



### The meeting is now set up and live



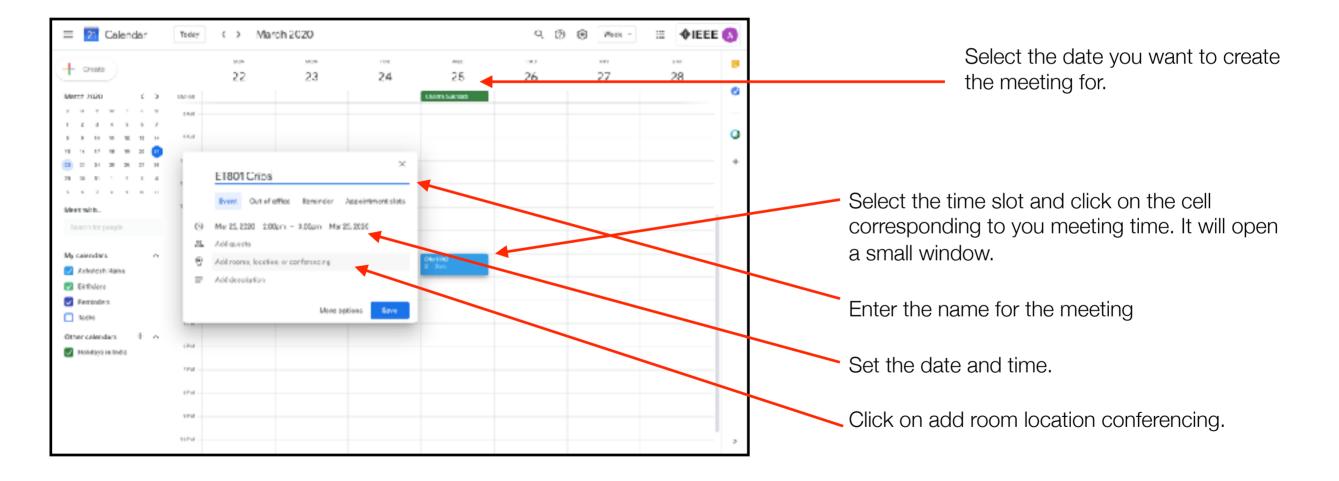
## Google Meet Scheduling (Google Calendar)

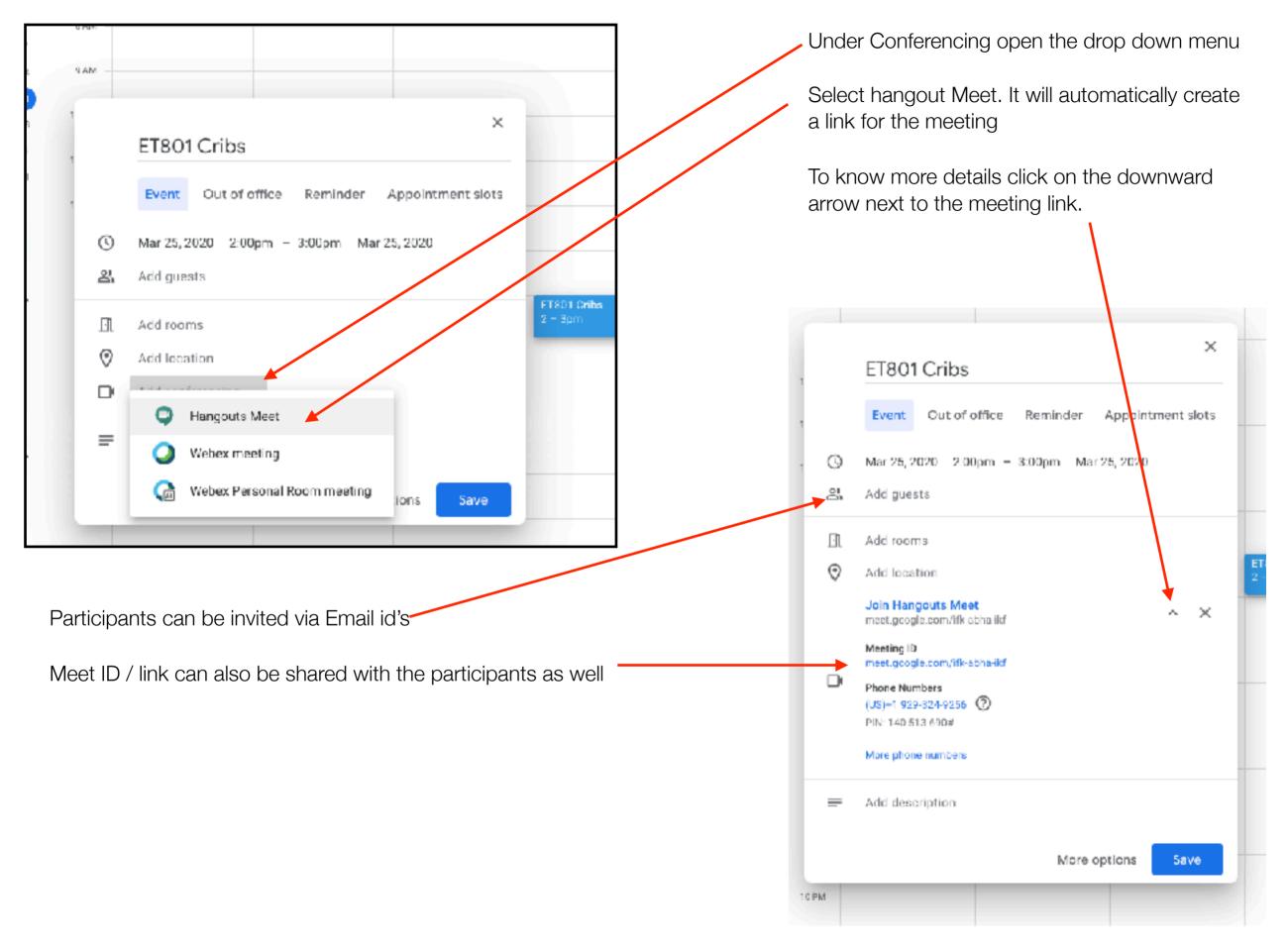
Browse to <u>calendar.google.com</u> while logged in to the email id that uses G Suit.

NOTE: To create a meeting in <u>meet.google.com</u> one needs to have an G Suit account. If the email service of any of the organisations you are a part of run on a gmail like platform then they are most likely using G Suit.

e.g. if you are an IEEE member you are eligible for creating a @ieee.org email id which is powered by G-Suit. We will be using an <u>ieee.org</u> id as an example

Any one can join a meeting.





For more information Visit :-

https://support.google.com/a/answer/9204857



# Let's get started

## OVERVIEW

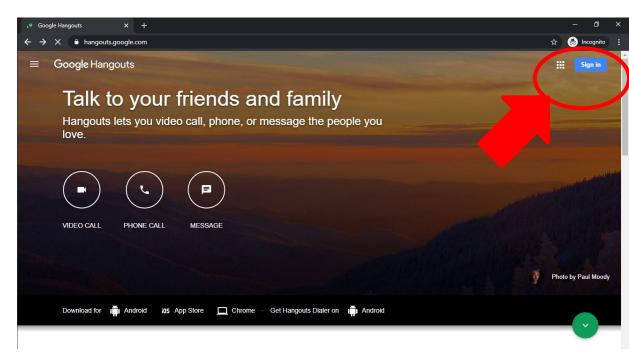
Google Hangouts offers unique tools for communicating and collaborating with contacts inside of your organization and across the world.

This document will guide you to the steps needed to get the most out of working with Google Hangouts



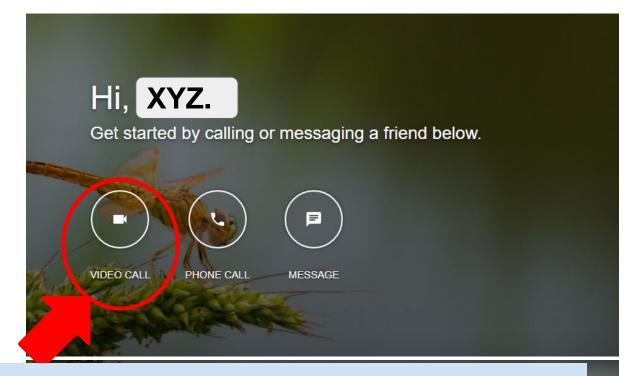
# LESSON 1: STARTING THROUGH THE HANGOUT PAGE

- 1) Go to: <u>https://hangouts.g</u> <u>oogle.com/</u>
- Sign in using your gmail account and password.



# LESSON 1: STARTING THROUGH THE HANGOUT PAGE

3) Once log in, please select "video call" to start the online meeting.

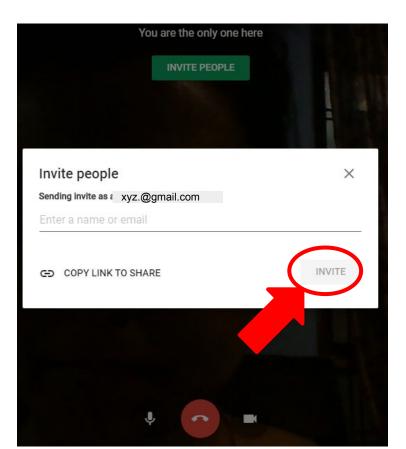


Note: Allow Google Hangout to access your microphone and camera

# LESSON 2: INVITING MEMBERS

Please enter their email address. Then click "Invite".

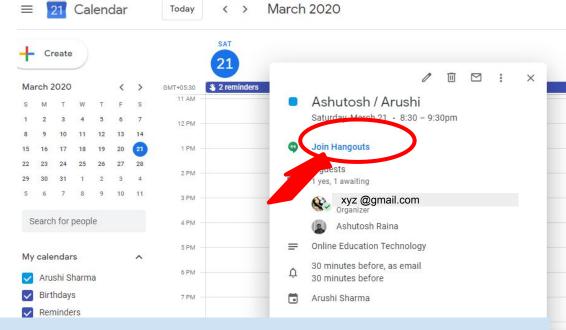
Note: You can invite as many members you want just by entering their email ids.



## LESSON 3: GOOGLE HANGOUTS + GOOGLE CALENDER

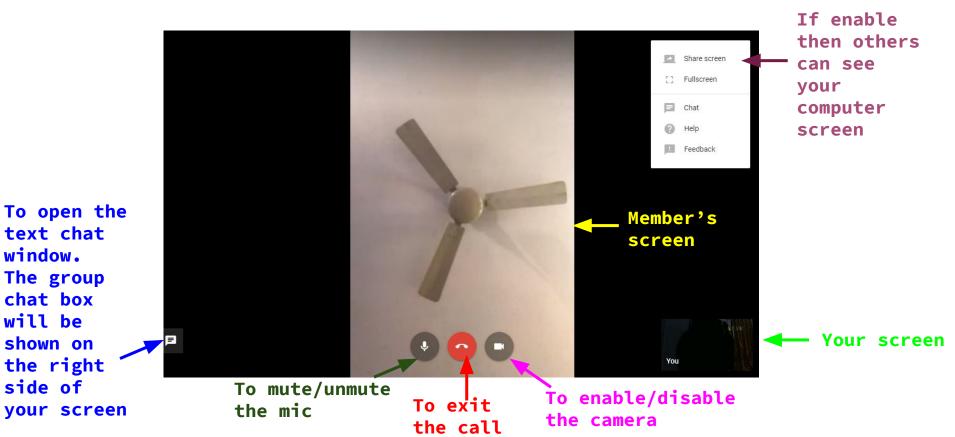
Hangouts will sync your Google calendar.

So, go to your google calendar and simply click the meeting you are going to attend.



Note: After entering the meeting, please wait for other attendees to join the video call

### LESSON 4: KNOWING THE GUI



# LESSON 5: HOW TO SHARE YOUR COMPUTER SCREEN

Click on the "Sharescreen" option shown in the previous slides.

In the window that pops up, choose your desktop or choose the window you want to present/share

Click on Share Selected Window

#### Chrome wants to share the contents of your screen with hangouts.google.com. Choose what you'd like to share. Your Entire Screen Application Window 20 C 2 💀 Hangouts Video Call - G... Snip & Sketch C Google hangout Manu... Google Hangouts - Goo... Desktop Cancel

Note: Please then click "Present to everyone" to make sure everyone can focus on your screen in the largest window. You can stop sharing your screen by just clicking the "Screenshare" again.

Share your screen

### LESSON 6: USING MOBILE PHONES

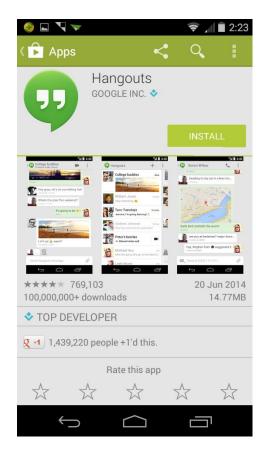
Download the Google Hangouts app and open it on your phone.

For IPhone/IPad:

https://apps.apple.com/us/app/hangouts/id643
496868

For Android: https://play.google.com/store/apps/details?i d=com.google.android.talk&hl=en\_IN

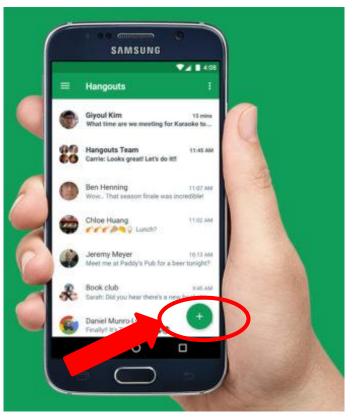
Allow the app to access your Google account.



## LESSON 6: USING MOBILE PHONES

Tap the "+" symbol in the green circle at the bottom right corner.

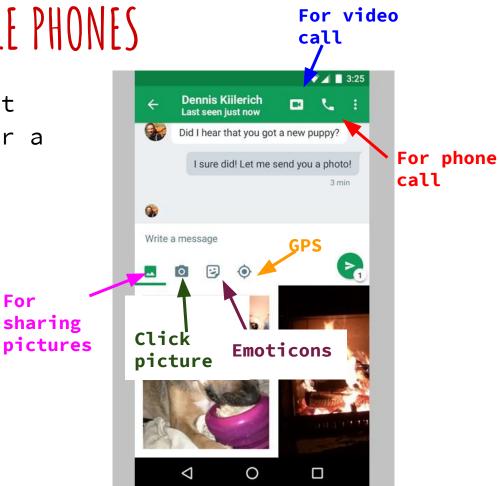
Type in contact you wish to reach, or hit "New group" and enter multiple people.



# LESSON 6: USING MOBILE PHONES

For

Start a text chat, or hit the camera/video icon for a video call, or the phone icon for a phone call.





https://static1.squarespace.com/static/517a0fc0e4b0ed48a833fd65/t/58ad3b6a59 cc68c14b81f6f0/1487747953120/Google+Hangouts+Manual+for+PC+User.pdf

https://www.businessinsider.in/tech/how-to-set-up-and-use-google-hangouts-go
ogles-free-phone-call-and-video-chat-service-on-desktop-or-mobile/articlesho
w/69792623.cms

### Basic Steps For Using Cisco Webex

#### Contents

Introduction	3
Pre-requisites for the Users	4
User sign up and scheduling meetings!	5
Advanced Schedule Meeting Options (Optional)	6
Joining Meetings	7
Other ways to Join: from VC endpoint (Cisco/3rd party), Mobile App, or Toll Free Audio	0
Webex Teams included as a part of the Webex solution*1	1
Other Notes1	2
Support & Related Tools1	.2

#### Introduction

IIT Bombay has setup Web HD VC conferencing facility to enable its users and key officials to collaborate, communicate and do meetings in the digital, virtual space.

The domain <u>https://iitbombay.webex.com</u> has been set up for users to host VC meetings anytime, anywhere with Cisco Webex Solution

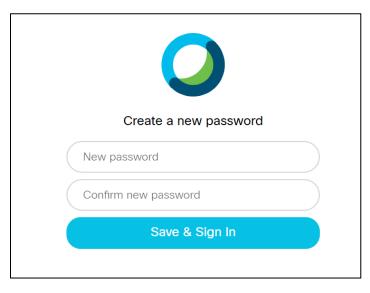
#### Pre-requisites for the Users

- Desktop/Laptop (Windows 7/10/ MACos) /Mobile Phone/Tablet (Android or Apple Device user can download the Free webex App from Playstore or Applestore)
- Inbuilt MIC and Speaker in the above devices. Optional: A headset/headphone with mic if available will provide better conferencing experience. User may insert the same in the jack pin on their laptop/desktop/mobile/tablet or may use Bluetooth-mic headset
- Inbuilt Camera/Web Camera incase Video is required during the conferencing.
- Internet Connectivity, of preferably 2Mbps for Full HD VC at partipant end. If bandwidth constraint is there, the user may switch off the Video Camera on the webex dashboard and may switch on only if required as optional.

#### User sign up and scheduling meetings!

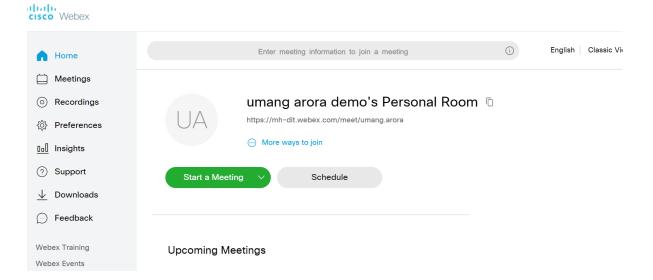
#### The webex meeting domain is : iitbombay.webex.com

1. The admin will send an activation email to the host user (will come from Cisco domain). Once the host user has activated by clicking on the link in the email, his browser will open up a page where he needs to create a password for sign in.



2. Once done, the user's personal meeting room is set and ready for meetings.

He/She can start/schedule a new meeting. The user can also set recurring meetings as per requirement.



3. The host will sign in on the IITBOMBAY webex domain: <u>iitbombay.webex.com</u> next time he/she needs to login into the webex domain to start or join meetings. The most simplest, easiest way is one click step - Start meeting.

cisco Webex	
A Home	Enter meeting information to join a meeting  ① English Classic Vie
Meetings	
Recordings	umang arora demo's Personal Room 💿
<i>ô Preferences</i>	https://mh-dit.webex.com/meet/umang.arora
00 Insights	More ways to join
⑦ Support	Start a Meeting V Schedule
$\downarrow$ Downloads	
💬 Feedback	
Webex Training	Upcoming Meetings
Webex Events	

#### Advanced Schedule Meeting Options (Optional)

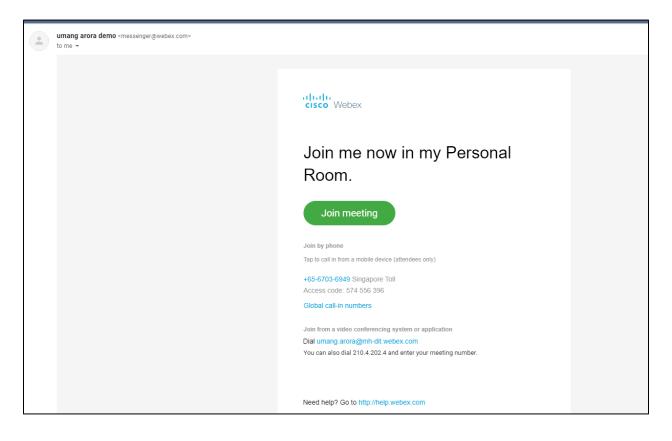
2.

1. Here the host can schedule the meeting in advance as per calendar and can keep it recurring on daily/weekly/monthly/yearly basis

→ C	ex.com/webappng/sites/mh-dit/me	eeting/scheduler			९ 🛧 🕛
☐ Home		Enter meeting information to join a meeting		English Classic View	v Umang V
Meetings     Recordings	Schedule a Meeting		Meeting template	Webex Meetings Default	~
Preferences           0.0         Insights	Meeting type	Webex Meetings Pro Meeting	~		
Support	* Meeting topic	Demo Tour for GoM			
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E Feedback	Date and time	Thursday, Mar 19, 2020 1:25 pm Duration: 1 hour V (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi V			
		Recurrence			
	Attendees	Separate email addresses with a comma or semicolon			
		🕘 abc@xyz.com X			
	Show advanced options	^			
	Audio connection of	options	$\sim$		
Webex Training	Agenda		$\sim$		
Webex Events	Scheduling Option	S	$\checkmark$		
Webex Support	Cancel Schedu	Save as template			

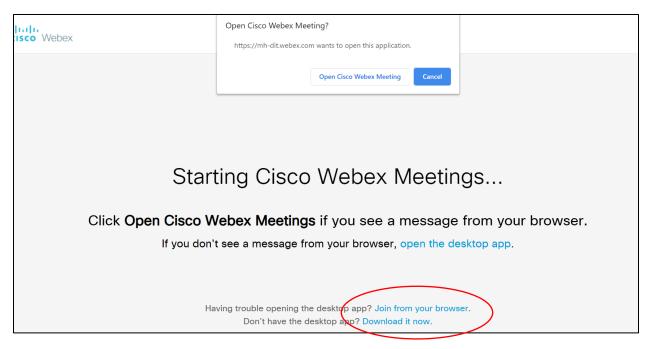
#### Joining Meetings

- 1. Once the host user has started or scheduled a meeting, the guest participants (as well as the host) need to join the meeting. The host can share the meeting link/URL with the participants over an email, webex teams, chat, etc.
- Incase the meeting invite is sent via email, the participant will receive an email as below.
   He/She just has to click join meeting and can join from his/her laptop/desktop:



Every host user will have a unique meeting name/ address: e.g <u>https://iitbombay.webex.com/meet/umang.arora</u>. Here <u>"umang.arora"</u> is the unique meeting address on **iitbombay.webex.com** domain

- The attendees (participants, hosts) can join in multiple ways. Incase the user already has a Webex Desktop, he/she may join from the desktop app. For first time webex users, there will be a pop up to allow download webex app. If not user can download from: <u>https://www.webex.com/downloads.html</u>
- 4. Else the user can join from the browser. The user needs to allow the browser/app to access mic, camera.



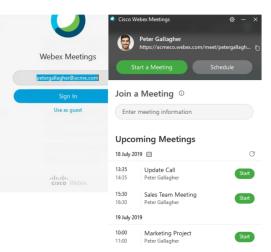
#### Joining through desktop app

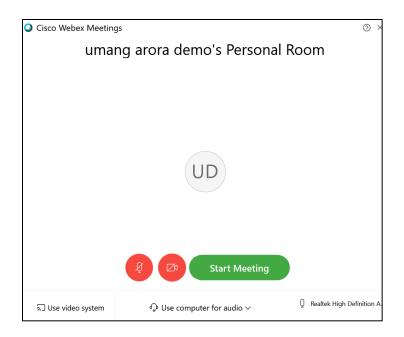
5. It is preferred that the Host Users as well as regular participants download the desktop app for ease of use.

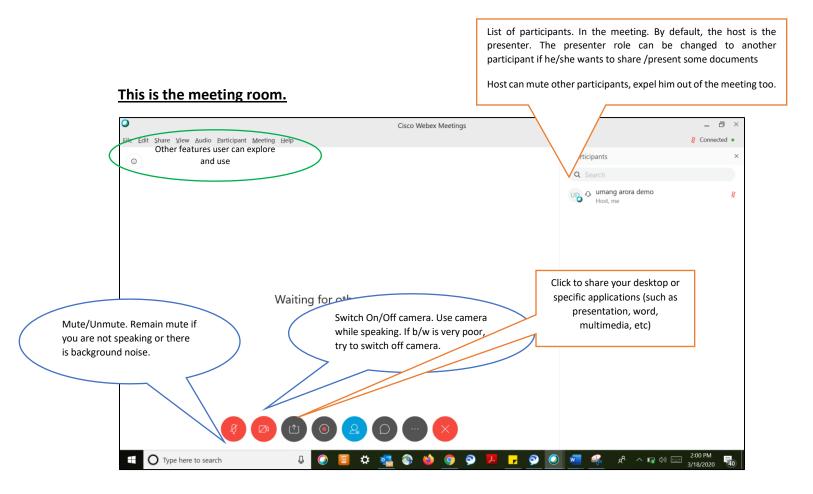
1. Once downloaded, locate the application on your computer and sign in with your Webex credentials.

- 2. Explore the app from the menu you can:
- Start an ad-hoc meeting in your Personal Meeting Room.
- Schedule a new meeting.
- View / join your upcoming meetings.
- Edit your settings via the settings icon.
- Connect to a nearby Webex Video device\*\*

\*\* Connect to device requires a Webex Room device to be present to learn more about Webex Room Based Video Click Here







### Other ways to Join: from VC endpoint (Cisco/3rd party), Mobile App, or Toll Free Audio

Meeting Number: 574 556 396 Join by video system Dial umang.arora@mh-dit.webex.com and enter your host PIN 4050. You can also dial 210.4.202.4 and enter your meeting number. Join by phone +65-6703-6949 Singapore Toll Access code: 574 556 396 Host PIN: 4050 Global call-in numbers

Incase the participant is joining only on audio on PSTN, without internet. He/she can do
by calling in the toll free no and entering the meeting no, password (password set by the
host while scheduling the meeting, if any)

Global call-in numbers						
🚘 India	~					
India Toll (Bangalore)	+91-80-6480-0114					
India Toll (Delhi)	+91-11-6480-0114					
India Toll (Hyderabad)	+91-40-6480-0114					
India Toll (Mumbai)	+91-22-6480-0114					

• The user can download the mobile app on his Android or Apple mobile/tablet and signup/join meeting by entering the meeting no.

#### Webex Teams included as a part of the Webex solution\*

Webex teams is a secure collaboration tool/app which allows users to create user/project groups/spaces, invite members, share data/documents, create/schedule webex meeting within that group. Further, it allows you to connect wirelessly to your Cisco VC device from your laptop or mobile. User can join meetings from webex team apps.

Desktop, Mobile app available for download.

https://www.cisco.com/c/dam/en\_us/solutions/collaboration/docs/cisco-webex-teams-solutionoverview.pdf

https://teams.webex.com/signin

(use the same webex login, password)

\*Certain features may be limited or restricted.

#### Other Notes

\*Unlimited Usage for 90Days. Webex Enterprise Licenses for upto 100 Hosts. Each Host can invite upto 200 participants. Meetings can be recorded by the host. Chat supported. T&C applicable.

Please read the user/support guide for using Webex.

#### Support & Related Tools

https://www.webex.co.in/support/support-overview.html

Help Center: <a href="https://help.webex.com/en-us/">https://help.webex.com/en-us/</a>

Sharing content: <u>https://help.webex.com/en-us/5ddww5/Share-Content-in-Cisco-Webex-Meetings-and-Cisco-Webex-Events</u>

Create Polling <u>https://help.webex.com/en-us/n0pdj9x/Start-a-Poll-in-Cisco-Webex-Meetings</u>